

Description

We are seeking an Application Systems Engineering Team Manager to lead teams responsible for the integration and implementation of core technology solutions for the Information Solutions Platform and Content and Media Portfolios. As a Team Manager you will be responsible for providing leadership and mentoring to your engineering team. Building, growing and improving your team will be a major key to success for you, your team and the organization. In the role of Team Manager you will perform engineering design evaluations, provide recommendations to improve quality, develop a range of products and services, plan and drive projects around technology to implement these services. In this role you will also be responsible for the overall quality of service provided by the engineering team. Your leadership will ensure that your team will successfully validate and/or design application architectures for service delivery. You will also be involved in coordinating resolutions for system-wide or high visibility outages and make certain that appropriate documentation exist to build, install, manage and support the applications. Assignments will be of a dynamic nature. Assigned projects and tasks will require broad industry and technical knowledge. To be successful in this position you will need to utilize exceptional organizational, communication, prioritization, problem-solving and leadership skills. The ideal candidate possesses a blend of technical, leadership and interpersonal skills. He or she must be a focused, execution-oriented self-starter who seeks direction and input when needed. A customer centered approach with the ability to diplomatically execute within a standard process framework is a must. He or she must be able to think and act strategically and be able to develop productive, collaborative working relationships with a variety of people, effectively communicating complex concepts and ideas to both technical and non-technical audiences.

Job Function

Work closely with Development and QA organizations to ensure availability, capacity, configuration, governance, and release management standards are defined and implemented

- Establish and maintain relationships with key customers.
- Manage a highly skilled engineering team
- Responsibility for many systems that require 24x7 uptime
- Must be able to anticipate future trends and directions in the IT field with experience analyzing technology solutions and presenting recommendations without personal bias
- Ensure technical solutions leverage industry best practices, meet internal standards and are designed for performance, reliability, scalability, security, maintainability, supportability, business continuity, and business agility
- Ensure successful project engagement and execution
- Provide technical leadership for enterprise application technology initiatives
- Ensure technical solutions meet the needs of customers
- Own Operating Level Agreement (OLA) commitment, measurement, and result
- Ensure design for excellence while minimizing the total cost of ownership
- Ensure cohesive integration of technologies and solutions

- Create and/or validate Detailed Release Definition and Rollout Plans
- Resource and workload planning for your team
- Ensure design, release and support documentation is created
- Employee mentoring and performance management

Qualifications

- Bachelor's degree in Computer Science or related field, or equivalent experience
- Expert knowledge of hardware and software technologies with 10 years experience of relevant industry experience
- Ability to diplomatically drive a project through to success within a standard process framework
- Ability to communicate clearly and concisely. Experience designing solutions to meet high availability requirements
- Broad and deep understanding of Web Server, Web Services, ESB, SOA, Content Management, and File Delivery solutions within Information technology
- Competency for these technologies include Clarity, Telescope, Vignette VCM, VRD, Ascent Capture, SchemaLogic, and GIS. Along with various Java and .NET in-house developed applications.
- Ability to validate business requirements and synthesize complex technical details and design solutions to meet them
- Validate and enforce enterprise technical policies and standards in conjunction with architects and engineers\
- Ability to resolve technical issues spanning multiple technical and/or functional areas
- Ability to work with and an understanding of, networking, operating systems (Unix/Linux/Windows), hardware, monitoring, intrusion detection, various computer languages, Oracle/SQL, PeopleSoft, LDAP, etc

www.slc-staffing.com