

Senior Technical Program Manager - Video Conferencing –

Description

Looking for a Technical Program Manager with broad IT experience and Program Management experience. An industry expert. The best of the best.

Job Description

1. Provide Technical Program Management and Project Management leadership and oversight for IT video conferencing engineering projects.
2. Develop strong relationships of trust with and contribute to the success of Technology Managers and Product Managers by understanding their needs and successfully leading projects that address their needs.
3. Develop strong partnership and relationships of trust with Lead Program Managers and Field Relationship Managers in fulfilling Program Management responsibilities.
4. Understand operational requirements, strategic business objectives and product roadmaps and develop project roadmaps to achieve the operational requirements and business objectives.
5. Bridge technical disciplines and ensure project roadmaps are consistent across IT product areas.
6. Work with stakeholders to develop projects with clear scope, clear objectives, documented requirements, clear deliverables and acceptance criteria, and strong business justification.
7. Work with Technology Managers to define and document technical project designs that are consistent with enterprise architectures and engineering standards.
8. Coordinate vendor evaluations and commercial product selection.
9. Create and own project plan to facilitate the successful execution of all aspects of the project including scope, schedule, budget, stakeholder communication, and risk management.
10. Provide leadership for overall project execution including solution development and implementation. Establish and be accountable for all project commitments.
11. Understand and follow established processes for project execution while working to improve processes and tools. Lead project reviews, provide status reports, complete required documentation, update key indicators and metrics, and ensure accurate project accounting.
12. Negotiate project resources from Technology Managers and balance priorities, needs, and commitments of many projects and initiatives executed simultaneously.
13. Manage vendor involvement on projects and manage outsourced work.
14. Drive quality, optimize project solution, and look for cost savings and efficiencies.
15. Ensure project deliverables are operational ready, secure, and are designed and

implemented to meet SLA.

Qualifications

Job Qualifications

1. Bachelor's degree in Computer Science or equivalent experience. Graduate degrees and advanced certifications valuable.
2. 10+ years Technical Program Management or Technology Management experience in global IT organization. Product Management experience also valuable.
3. Broad industry experience with global IT perspective.
4. Understanding of industry best practices for Program Management.
5. Engineering experience with in the video conferencing and video streaming industry.
6. Specific knowledge of Polycom and/or Tandberg equipment for video conferencing.
7. Experience in establishing architecture and infrastructure to support video streaming and video conferencing.
8. Organized. Love for getting your hands dirty in the details.
9. Ability to communicate clearly and concisely. Good facilitator and instructor, capable of producing quality documentation, good customer relationship skills.
10. Ability to synthesize complex technical details into coherent technical solution.
11. Ability to lead business managers and project teams to consensus.
12. Confidence to speak-up and challenge ideas and propose alternatives. Desire to constantly seek and offer constructive feedback.
13. Innate understanding that performance equates to achieving results.
14. A love for life and the energy and enthusiasm to be part of a World Class IT organization that sets the standard for the industry.

Profile	http://www.slc-staffing.com
Job Field	Infrastructure
Locations	UT-Salt Lake City
Organization	Servers
Schedule	Full-time