

Principle Engineer - Operations

Description

Alta Consulting services is currently seeking a Principal Engineer to aid in service improvement initiatives in the GO-IS (Global Operations and Infrastructure Services) organization, a part of the ICS department. The person in this position will be expected to contribute to the GO-IS goal of operational excellence. GO-IS is currently in the process of implementing ITIL in the organization. One of the best opportunities to make a contribution will be in the execution of service improvement plans following the ITIL Continual Service Improvement discipline. This is a senior level position requiring a high degree of technical talent, competence, and proficiency as well as good on-the-fly thinking and reasoning.

The individual filling this position will provide technical leadership for projects aimed at improving the quality of applications and systems. The person in this role will play a key part in ensuring the availability of enterprise applications and systems. Participation in the resolution of major outages with key systems is expected with some leadership involvement in achieving timely resolution. Assignments are of a dynamic nature; assigned projects and tasks will require broad industry and technical knowledge as well as exceptional organizational, communication, prioritization, problem solving, and leadership skills.

Job Functions:

1. Lead problem management and service improvement meetings.
2. Perform both tactical and strategic planning and problem solving.
3. Communicate effectively with multiple audiences including engineers, management, and business units.
4. Lead outage recovery efforts in cases when escalated.
5. Maintainability, supportability, business continuity, and business agility.
6. Ensure technical solutions leverage industry best practices.
7. Design for excellence while minimizing the total cost of ownership.
8. Ensure cohesive integration of technologies and solutions.
9. Recommend changes to processes and tools.
10. Identify key metrics for the successful proactive management of critical systems.
11. Ensure application, system, and process documentation is kept current.
12. Work with interdisciplinary team members to aid in continuous improvement.

Qualifications

Required Skills:

- Broad and deep technical background across databases, networks, servers, and middle tier technologies.
- Understanding of networking layers 2 through 5 of the OSI model
- Operating systems experience including Unix/Linux and Windows
- Experience with databases and relational model concepts, Microsoft SQL Server and Oracle

preferred.

- Experience with middleware technologies: Websphere, Weblogic, or Tomcat

Desired Skills:

- Shell scripting
- Web application development
- Deep experience with the AIX operating system and IBM hardware
- Enterprise content management experience
- Understanding of end-to-end web caching technologies and methods
- Experience with ITIL, Six Sigma, TQM or other highly adopted standard quality process(es)
- Experience conducting presentations for higher levels of management

Qualifications:

- Bachelor's degree in Computer Science or related field, or equivalent experience
- Expert knowledge of hardware and software technologies with at least 15 years experience of relevant industry experience
- Ability to diplomatically drive a project through to success within a standard process framework.
- Ability to communicate clearly and concisely. Experience designing solutions to meet high availability (HA) requirements.
- Broad and deep understanding of all aspects of Information technology.
- Ability to validate business requirements and synthesize complex technical details and design solutions to meet them.
- Knowledge and experience designing application solutions for reliability, scalability, manageability, and business continuity.
- Validate and enforce enterprise technical policies and standards in conjunction with architects and engineers.
- Ability to resolve technical issues spanning multiple technical and/or functional areas.

Profile	http://www.slc-staffing.com
Job Field	Infrastructure
Locations	UT-Salt Lake City
Organization	Infrastructure
Schedule	Full-time