

Sr. Technical Program Manager - E-commerce

Description

We are seeking an energetic Technical Program Manager to take the lead in developing leading-edge e-commerce solutions to be used throughout the supply chain processes. Leading a team of software developers, architects, testers, systems engineers, and project managers, the Technical Program Manager's decisions and direction will drive products and features to completion and global rollout.

Program Managers work with functional leaders to translate user requirements into product solutions, provide technical leadership, and direct engineering resources and/or Vendors. The Technical Program Manager will be the key technical member of the supply chain transformation initiative team – a team tasked with increasing faith and strengthening families by: 1) Improving member and priesthood leader awareness of, expanded self-service access to, and improved experience with essential materials and goods, 2) Standardizing and simplifying global order-to-delivery processes, technology, and infrastructure, and 3) Measuring and responding to member ordering patterns and their interaction with online materials.

Job Functions:

- Drive and own the requirements of the project from inception to delivery.
- Work with stakeholders to gather, clarify, and document initiative and project requirements.
- Drive development and implementation process to complete solution, according to commitments.
- Work with line managers to assemble project teams.
- Evaluate vendors and packaged solutions for buy-vs.-build decisions.
- Provide technical leadership during solution development and deployment.
- Develop, maintain, and execute the master project plan and rollout schedule.
- Manage development of required documentation.
- Lead development teams in prioritization of work products. Lead iteration and release planning.
- Communicate detailed functional requirements. Collaborate with project team to identify feature details and technical design.
- Clarify and drive project commitments; establish and maintain clear chains of accountability.
- Communicate to all levels of stakeholders involved with the project.
- Provide continuous assessment of project risks and mitigation approaches.
- Lead project reviews to assess schedule, solution architecture, and process.
- Facilitate communication and negotiation within the team.

Qualifications

- Ten+ years experience in IT related field. Five+ years managing software development/implementation efforts (directly involved in the design, development, and rollout of

e-commerce

solutions).

- Track record of successfully executing complex projects — particularly enterprise-level e-commerce and integrated supply chain applications.
- Thorough understanding of all domains of IT security.
- Excellent analytical skills. Ability to think critically and decompose complex problems into coherent technology strategy and solutions.
- Excellent verbal and written communication skills. Ability to negotiate and positively influence people at all levels of the organization.
- Must have substantial technology and functional leadership experience in e-commerce, supply chain, and large enterprise-wide order-to-delivery systems.
- Must have experience planning and implementing supply chain solutions, including manufacturing, warehousing, distribution, and retail (Point of Sale, Web ordering, and mobile SMS) systems.
- Strong, broad technical background required. Must have a solid understanding of architectural and system concepts. Will need to work with and provide leadership to development, infrastructure, database, and architecture teams.

Preferred:

- Experience working with ERP/WMS systems (PeopleSoft, SAP, Oracle, etc.) and will have implemented a number of e-commerce Web ordering systems.
- International experience strongly preferred.
- Experience with data warehousing, business intelligence, middleware solutions, RDBMS, package selection, etc.
- Development experience with: J2EE and/or .NET, agile software development practices, configuration management, etc.

Above All: Energized by a challenge and willing to take responsibility for the success of critical IT solutions.

Profile	http://www.slc-staffing.com
Job Field	Project/Product Management
Locations	UT-Salt Lake City
Organization	Program Management
Schedule	Full-time